

“.MADRID” DOMAIN NAME REGISTRATION AGREEMENT

In order to complete the registration process, please read and accept the following terms and conditions.

TERMS AND CONDITIONS REGISTRATION AGREEMENT

1. DEFINITIONS

In this Agreement:

1.1 **“Internet Corporation for Assigned and Names Numbers”** (hereinafter **“ICANN”**) means the organisation that has responsibility for Internet Protocol (IP) address space allocation, protocol identifier assignment, generic (gTLD) and country code (ccTLD) Top-Level Domain name system management, and root server system management functions.

1.2 **“Registry Authority”** means the Comunidad de Madrid E-Government Agency which is the organisation entrusted by ICANN with the allocation of domain names under the “.madrid” generic top level domain (hereinafter “gTLD”).

1.3 **“Registrant”** means the individual or legal entity with or without legal personality that applies for or to whom the Registry Authority awards the right to use and exploit a “.madrid” domain name for the purpose of addressing in the Domain Name System.

1.4 **“Registry Operator”** and **“Registry”** means the body duly accredited by ICANN and the Registry Authority which processes allocation applications and manages “.madrid” domain names on behalf of its users.

1.5 **“Allocation of “.madrid” domain name”** means the procedure by which the Registry Authority allocates a “.madrid” domain name to a registrant under the applicable regulations following payment of the registry fee.

2. BINDING RULES

2.1 By applying to register a domain name under the “.madrid” gTLD, you agree to be legally bound by:

a) The Registration Agreement signed by you and the Registry Operator in order to apply for a “.madrid” domain name;

b) The Policies approved by ICANN and the Registry Authority concerning the procedures for allocation and other operations associated with the registration of “.madrid” domain names. These rules are published on the website <https://dominio.madrid>.

2.2 Likewise, you are required to comply with the syntactic standards established by ICANN and the Registry Authority. Syntactic standards approved by ICANN means the ones contained in Specification 5 of the Registry Agreement called “Registry Agreement” between the Registry Authority and ICANN on 1 May 2014 and which is available on the website <http://www.icann.org/en/about/agreements/registries/madrid>.

2.3 In case of breach of the terms and conditions set forth herein, the domain name may be cancelled without entitlement to reimbursement or compensation of any kind.

3. PERFORMANCE OF THE AGREEMENT

3.1 The effectiveness of this Agreement is subject to its acceptance by the Registry Authority by allocating the corresponding domain name.

3.2 This Agreement is signed and accepted through a Registry Operator accredited with the Registry Authority.

3.3 This Agreement may be amended at any time by the Registry Authority, and the Registrant of the “.madrid” domain name is required to accept any novation thereof. The updated version of the Agreement is published on the website <http://www.xxxxxxxx>.

3.4 The Registry Authority does not warrant the allocation of a domain name applied for even when a query verified in the “WHOIS” system of the Registry Authority or the Registry Operator indicates that it is available at the time of application.

3.5 You represent and warrant to us that the statements you made in your registration Agreement with the Registry Operator and the contact information associated with your “.madrid” domain name are complete, truthful and accurate.

4. ELIGIBILITY REQUIREMENTS FOR REGISTERING A “.madrid” DOMAIN NAME

4.1 Nexus with the Comunidad of Madrid

To register and renew a “.madrid” domain name, you must be an individual or legal entity that at the time of registration and during its validity meets any of the following conditions:

- a) Be resident in the Comunidad of Madrid;
- b) Perform a professional, personal, commercial or cultural activity in the Comunidad of Madrid; or
- c) Have a direct or indirect nexus with the Comunidad of Madrid.

4.2 Geographic denominations, Public Administrations and public services

4.2.1 The Registry Operator will only authorize the registration of names of Public Administrations and/or other bodies belonging to the Public Sector of the Comunidad de Madrid, as well as names directly or indirectly related to any public service provided by the

Comunidad de Madrid when this registration is advisable to protect the name of those Administrations, bodies or services.

4.2.2 The registration of names of special relevance to .madrid such as geographic names or any referring to public services will be subject to specific eligibility requirements. The consent of the relevant local public authority under applicable legislation will be required to register:

- a) Geographical names of the Comunidad of Madrid as well as of sights, symbols or places of local reference or other iconic or reference names at the local level in the Comunidad of Madrid, including any variations and abbreviations thereof or other terms in common use to describe them.
- b) Names of public services or characteristic services of public authorities including any variations and abbreviations thereof or other terms in common use to describe them.

4.2.3 The Registry Authority reserves the right to request proof of the existence of such consent at any time during the lifetime of the domain name. If the Registrant refuses or is unable to provide verifiable evidence of this consent when asked by the Registry Authority, this may lead to the blocking or cancellation of the domain name as provided in section 6.

4.3 “First come, first served” rule

Registration of domain names under the “.madrid” top-level domain is handled by strict chronological order of receipt in the Registry Authority’s register.

4.4 Reserved names

The Registry Authority reserves:

- a) The ability to make certain domain names unavailable for registration, or only allow them to be assigned under certain conditions;
- b) The right to determine the time and conditions under which said domain names may be registered and/or how they may be used; and
- c) The right to publish or not to publish the list of reserved terms.

5. USE OF THE DOMAIN NAME UNDER THE “.MADRID” TLD

5.1 The Registrant of the domain name under the “.madrid” TLD shall be solely responsible for its proper use under the terms of this Agreement.

5.2 The Registrant of the domain name under the “.madrid” TLD shall be responsible for ensuring that use of their “.madrid” domain name is:

- a) generally accepted as legitimate;
- b) beneficial to the interests of the community of Madrid;

- c) of a quality commensurate with the role and importance of the registered domain name;
and
- d) based on good faith at the time of registration and thereafter.

Names which do not meet these requirements include, among others, those which or whose use may:

- i) Mislead or deceive the public as to the geographical place they refer to, the official nature of its origin or in relation to any other similar circumstance; or
- ii) Take unfair advantage of the repute of a trademark or any other recognised rights associated with the name in question or a related name to create confusion or mental association in people.

5.3 For the purposes of registering a domain name, the following are breach of these Terms and Conditions:

- a) Using a “.madrid” domain name in breach of any rights of third parties, including intellectual property rights in their broadest sense;
- b) Using a generic domain name that designates or represents activities, sectors, or resources when said use may confuse the public at large as to the identification between the registrant of the domain name and the actual representative entity of that sector or trade.
- c) Using a “.madrid” domain name to offer third parties a commercial service as a registry operator or allocation or registration authority to register third-level domain names;
- d) Using a “.madrid” domain name to send unsolicited commercial advertisements in contradiction to either applicable laws or customary acceptable usage policies of the Internet;
- e) Distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in any activity contrary to any applicable law;
- f) Using a “.madrid” domain name for the sole purpose of selling, reselling or transferring it in some way to third parties. Furthermore, you shall not enable, contribute or willingly aid any third party to achieve the same result; and
- g) Using a “.madrid” domain name in a manner that may damage or bring into disrepute the name, image or reputation of the Comunidad of Madrid.

6. RESERVATION OF RIGHTS FOR COMPLIANCE

6.1 The Registry Authority reserves the right to deny, suspend or cancel the registration of those “.madrid” domain names that may be in breach of the eligibility requirements set in this Registration Agreement, as well as in any other mandatory rules that may apply to the domain name, without indemnification or right to reimbursement. The Registry Authority will allow registrants at least a period of fifteen (15) days to provide any allegations.

6.2 Grounds for denial, suspension or cancellation of the registration of domain names are: to protect the integrity, security and stability of the “.madrid” registry; to avoid any liability on the part of the Comunidad of Madrid, its agents, officers, directors, representatives and employees; to comply with all applicable laws and regulations or orders from any court or administrative authority.

6.3 The Registry Authority may, upon initiation of said denial, suspension or cancellation procedure, adopt any temporary measures, either *ex officio* or upon a third-party complaint, to ensure the applicability of any further resolution as well as Institutional or Public interest, should the situation require it. Said temporary measures will be communicated to the Registrar of record and may be adopted at any time, even before the authorization or approval of a domain name in situations of extreme urgency and for the temporary protection of the interests at stake. These temporary measures must be confirmed, modified or removed in the resolution whereby the “.madrid” domain name is denied or approved. In any case, these temporary measures will be voided if the Registry Authority does not issue the resolution in the time specified under this Registration Agreement.

7. REGISTRATION DATA

This Section informs you about our processing of your Registration Data in accordance with the following regulations:

- Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (Text with EEA relevance)
- Organic Law 3/2018 of 5 December of Data Protection and Guarantee of the Digital Right, and any regulation that develops its content.
- Any ICANN policies, as well as any other applicable regulation

Controllers

ICANN, we as Registry Operator, your Registrar, and eventually your reseller, are joint controllers (or Data Processors where specified) for your data processing that is required to carry out your Domain Name registration, as described in this Section. The main purpose for such processing includes, among others, domain name transfers and trades, resolution of your domain name and making available information via the WHOIS service.

The role of ICANN, a California-based US not-for-profit corporation, is establishing the policies on aspects including the collection and publication of data as well as to ensure that the system is secure, stable and resilient.

You can find more information about ICANN here:

<http://icann.org>

ICANN contractually requires us and your Registrar to process personal data and enforce these contractual obligations, which - in part - are policies established by ICANN's multistakeholder community. ICANN also requires the contracted parties to submit reports regularly.

It is the Registrar's, and/or the resellers', role to offer domain name registrations and potentially other services to Registrants. According to ICANN's requirements, the Registration Data is collected by the Registrar and then transferred to the Registry.

The Registry's role is to maintain a central repository of all domain name registrations and to make domain names resolve via the Domain Name System (DNS). The Registry does not offer domain name registrations directly to registrants.

You may contact us here:

Madrid Digital

C./Embajadores 181

Email: privacidad@dominio.madrid

The data we collect

As a community-based gTLD we have specific Registration Data requirements. The Registration Data is the full set of data referred to in this Section, including the data of all contacts and the intended use.

Registrars are required to collect data on the following contacts and transfer this Registration Data to us:

- Domain name
- Nameservers
- Registrant Name
- Registrant Organisation
- Registrant Street
- Registrant City
- Registrant Postal Code
- Registrant Province
- Registrant Country
- Registrant Phone
- Registrant Phone Ext
- Registrant Fax
- Registrant Fax Ext
- Intended use: additionally, you must provide the intended use for your domain.

The same data elements as for the Registrant apply to the Admin contact and the Tech contact. The same data elements apply also for the Billing contact, this one being optional.

Legal basis for the collection

The legal basis for the collection of personal information on these contacts is Art. 6.1.b) GDPR. For the Registrant and the intended use it is to perform the domain name registration in accordance with specific eligibility requirements and for post-registration validation for the contract performance purpose; for the Administrative Contact it is to be able to perform domain name management operations such as transfers, compliance and other; and for the Technical Contact it is contactability in case of technical issues.

When data of third parties is collected, e.g. where the Registrant, Admin Contact or Tech Contact is different from the person(s) the Registrar collects the data from, the Registrar is responsible for informing those third parties about the terms of this Registration Agreement, including all privacy related provisions.

ICANN, Registry and Registrar and, eventually, the Registrar's reseller are Data Controllers.

Transfer of data to the Registry

We also require the Registrar to transfer the data mentioned above to us. The legal basis for that is Art. 6.1.e) for public interest reasons and where applicable Art. 6.1.f) since we have a legitimate interest in identifying and investigating patterns of illegal behaviour, helping with ownership disputes and operating a central repository of owner data.

For this processing activity, ICANN and the Registry are the Data Controllers and the Registrar is the Data Processor.

Processing of data by third parties

We use a third party Back-end Registry Service Provider (CORE Association) based in Switzerland that is a Data Processor of your Registration Data.

We, as Data Processors, will also pass on the data to an escrow agent as required by ICANN (Data Controller) and the data might be transferred to an Emergency Backend Operator (EBERO) appointed by ICANN in case of Registry failure.

Disclosure of data

We will not publish personal data on the WHOIS or otherwise disclose your Registration Data to third party apart from the domain name as such except in the cases referred in the following paragraph.

Disclosure of personal data will only occur if there is an established legal basis for such disclosure based on a case-by-case assessment. The legal basis for such disclosure might be Art. 6.1.b) (in case of URDP and URS), Art. 6.1.c) (in case of requests by competent authorities), Art 6.1.e) (on public interest grounds) or Art. 6.1.f) (based on a legitimate third-party interest).

In the absence of an accreditation model adopted by ICANN, all disclosure requests will be assessed individually.

Data retention

Registration data is deleted without undue delay if and to the extent that the purpose of data collection has been reached or ceases to exist. The data processed by us will be deleted at the latest after expiry of statutory retention periods. We adhere to the requirements of Articles 17 and 18 GDPR.

Please note that there might be retention periods required by ICANN. The registration data might need to be stored for a period of one (1) year after the end of the domain name registration by the parties involved.

The following rights can be claimed against the controller:

- Right of access by the data subject. Art. 15 GDPR
- Right to rectification. Art. 16 GDPR. Modifications shall be requested to your Registrar of record or your reseller as the Registry cannot perform such modification on its own.
- Right to suppress (“right to be forgotten”). Art. 17 GDPR. Be aware that the request to erase your Data may cause the deletion of your Domain Name.
- Right to restriction of processing. Art. 18 GDPR
- Right to data portability. Art. 20 GDPR
- Right to object. Art. 21 GDPR.

You have the right to lodge a complaint with a supervisory authority about the processing of personal data by the controller.

Data accuracy

You shall immediately correct and update any incorrect or inaccurate Registration Data during the term of the domain name registration.

Registration Data handling

We will only process your Registration Data according to applicable data protection legislation and will take all technical and organizational measures to protect your Registration Data from loss, misuse, unauthorised access or disclosure, alteration or destruction, as well as undertaking any other security measure required by applicable law.

8. THIRD-PARTY CHALLENGES TO “.MADRID” DOMAIN NAMES

By applying for a “.madrid” domain name, you agree to submit to the following Dispute Resolution Policies:

8.1 The Uniform Domain Name Dispute Resolution Policy (“UDRP”) adopted by ICANN which can be found at <http://www.icann.org/en/help/dndr/udrp/policy> and is incorporated into this Registration Agreement by reference. Any third-party challenge to your “.madrid” domain name registration following UDRP Proceedings will be conducted according to the Rules available at <http://www.icann.org/en/dndr/udrp/uniform-rules.htm>, and the selected administrative-dispute-resolution service provider's supplemental rules; and

8.2 The Uniform Rapid Suspension (“URS”) Policy and URS Procedure adopted by ICANN, which can be found at <http://newgtlds.icann.org/en/applicants/urs>, as well as to any other dispute policies that may be mandated by ICANN.

9. BREACH OF CONTRACT

9.1 Failure to comply with the obligations contained in this Agreement or any envisaged in the applicable regulations indicated in section 2.1 above and intentional provision by the Registrant of erroneous or unreliable information in the registration procedure or subsequently will lead to cancellation of the registration of the domain name under the “.madrid” TLD without prejudice to the granting of the remedy period provided for in section 7.3 above.

9.2 In the cases set forth in the previous section, no amount paid by the Registrant will be reimbursed for any reason.

10. WAIVER

10.1 The Registry Authority does not cover for the registrant of a domain name any damages that may be caused as a result of any commercial activity performed, by failure to comply with a particular purpose, and any derived from breach of third-party rights.

10.2 Any material and/or data downloaded or obtained by the Registrant through the services of the Registry or the Registry Authority will not create any liability for the Registry Authority or for the Registry.

11 LIMITATION OF LIABILITY

11.1 The Registry Authority and the Registry Operator are not liable for:

- a) loss of the registration of a domain name that is not due to negligence or bad faith;
- b) access delays, system errors or failures or interruptions in the registration system;
- c) failure to deliver data or defective data delivery;

- d) events beyond reasonable control;
- e) events occurring when following ICANN instructions;
- f) the application of any of the dispute resolution rules.

11.2 Any liability for the Registry Authority shall in no case exceed the amounts paid by the registrant.

12. GOVERNING LAW AND JURISDICTION

12.1 This Registration Agreement is governed by Spanish law.

12.2 The Registry resolutions regarding resolution of disputes concerning registration, allocation, suspension or cancellation of registered “.madrid” domain names or in connection to any other aspect under this Registration Agreement may be appealed through the administrative Courts of Madrid.

12.3 This document is written in Spanish and English. In case of difficulty of interpretation of the terms and conditions of this document, the version in Spanish will prevail between the parties.